LifeLock by norton

Member Services: 1-800-607-9174



Your Employee Benefit can help protect your identity.

Everyday we put our information at risk on the internet.

In today's world of online shopping, using public Wi-Fi and giving out Social Security numbers as a form of ID, our personal information can be exposed. Unfortunately, free credit monitoring simply alerts you to credit issues. LifeLock not only detects a range of identity threats, if you do have an identity theft problem, our U.S.-Based team of Identity Restoration Specialists can help fix it.

No one can prevent all identity theft or cybercrime.

Get more value for your money! Enroll through your employer today!

norton™
LifeLock Benefit Solutions

Benefit Plans

PRICING: Monthly Rates

	BENEFIT ELITE	ULTIMATE PLUS
Employee Only (18+ Years Old)	$8.49	$25.49
Employee + Family[Δ]	$16.98	$50.98

Δ The Norton Benefit Junior plan is for minors under the age of 18. LifeLock enrollment is limited to employees and their eligible dependents. Eligible dependents must live within the employee's household, or be financially dependent on employee. LifeLock services will only be provided after receipt and applicable verification of certain information about you and each family member. Please refer to employer group for the required information under your plan. In the event you do not complete the enrollment process for any family member, those individuals will not receive LifeLock services, but you will continue to be charged the full amount of the monthly membership selected until you cancel or modify your plan at your employer's next open enrollment period, which may be annually. Please note that we will NOT refund or credit you for any period of time during which we are unable to provide LifeLock services to any family member on your plan after your benefit effective date due to your failure to submit the information necessary to complete enrollment. If you do not complete the enrollment process for each family member, you may continue to pay more for LifeLock services than you otherwise would if you had selected a lower tier plan.

		BENEFIT ELITE	ULTIMATE PLUS
LIFELOCK IDENTITY THEFT PROTECTION	Identity Lock[1, 5]		●
	Home Title Monitoring[¶]		●
	Social Media Monitoring[*]		
	Credit, Bank & Utility Account Freezes[**]	●	●
	LifeLock Identity Alert™ System[†]	●	●
	• Identity Verification Monitoring[† **]	●	●
	• Telecom & Cable Applications for New Service	●	●
	• Payday - Online Lending Alerts[†]	●	●
	• Credit Alerts & Social Security Alerts[†]		●
	Mobile app (Android™ & iOS)[**] Downloading the app does not provide protection until enrollment has been completed.	●	●
	Dark Web Monitoring[**]	●	●
	• Dark Web Monitoring – Gamer Tags[**]	●	●
	• Dark Web Monitoring – Password Combo List	●	●
	Court Records Scanning	●	●
	USPS Address Change Verification	●	●
	Stolen Wallet Protection	●	●
	Reduced Pre-Approved Credit Card Offers	●	●
	Fictitious Identity Monitoring		●
	Phone Takeover Monitoring		●
	Data Breach Notifications	●	●
	Bank & Credit Card Activity Alerts[† **]	●	●
	• Unusual Charge Alerts[†]	●	●
	• Recurring Charge Alert[†]	●	●
	Checking & Savings Account Application Alerts[† **]		●
	Bank Account Takeover Alerts[† **]		●
	401k & Investment Account Activity Alerts[† **]	●	●
	File Sharing Network Searches		
	Sex Offender Registry Reports		●
	Prior Identity Theft Remediation[3] This feature is separate from our Million Dollar Protection™ Package and does not provide coverage for lawyers and experts, reimbursement of stolen funds or compensation for personal expenses for events occurring during the 12 months prior to enrollment. See disclaimer for details.		
	U.S.-based Identity Restoration Specialists	●	●
	24/7 Live Member Support	●	*Priority Support*
	Million Dollar Protection™ Package[†††] • Stolen Funds Reimbursement • Personal Expense Compensation • Coverage for Lawyers and Experts	*Up to $1 Million*	*Up to $1 Million each*
	Credit Application Alerts[2 **]		*One-Bureau[1]*
	Credit Monitoring[1 **]		*Three-Bureau[1]*
	Credit Reports & Credit Scores[1 **] The credit scores provided are VantageScore 3.0 credit scores based on data from Equifax, Experian and TransUnion respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.		*Three-Bureau[1]*
	Monthly Credit Score Tracking[1 **] The credit score provided is a VantageScore 3.0 credit score based on Equifax data. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.		*One-Bureau[1]*
ONLINE PRIVACY	Privacy Monitor	●	●

No one can prevent all identity theft or all cybercrime.

[1] If your plan includes credit reports, scores, and/or credit monitoring features ("Credit Features"), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU. If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable. If verification is successfully completed with Equifax, but not with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful plan enrollment. Please note that in order to enjoy all features in your chosen plan, such as bank account alerts, credit monitoring, and credit reports, it may require additional action from you and may not be available until completion.

[2] If your plan includes One Bureau Credit Application Alerts, two requirements must be met to receive said features: (i) your identity must be successfully verified with TransUnion; and (ii) TransUnion must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE ONE BUREAU CREDIT APPLICATION ALERTS. One Bureau Credit Application Alerts will take several days to begin after your successful LifeLock plan enrollment.

[3] Norton Cloud Backup, Norton SafeCam, Norton Family, and Norton Parental Control features are not supported on Mac, Windows 10 in S mode, and Windows running on ARM processor).

[4] NortonFamily and Norton Parental Control can only be installed and used on a child's Windows PC, iOS and Android devices but not all features are available on all platforms. Parents can monitor and manage their child's activities from any device – Windows PC, Mac, iOS and Android -- via our mobile apps, or by signing into their account at my.Norton.com and selecting Parental Control via any browser.

[5] Locking or unlocking your credit file does not affect your credit score and does not stop all companies and agencies from pulling your credit file. The credit lock on your Transunion Credit File will be unlocked if your subscription is downgraded or canceled.

[¶] Home Title Monitoring feature includes your home, second home, rental home, or other properties where you have an ownership interest.

[†] The LifeLock alert network includes a variety of product features and data sources. Although it is very extensive, our network does not cover all transactions at all businesses, so you might not receive a LifeLock alert in every single case.

[†††] Reimbursement and Expense Compensation, each with limits of up to $1 million for Norton LifeLock Benefit Essential, Norton LifeLock Benefit Premier, Benefit Elite, and Ultimate Plus, up to $100,000 for Advantage and Ultimate, and up to $25,000 for Standard, Command Center, Basic, and Benefit Junior and up to $1 million for coverage for lawyers and experts if needed, for all plans. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: NortonLifeLock.com/legal.

[*] Does not include monitoring of chats or direct messages.

[**] These features are not enabled upon enrollment. Member must take action to activate this protection.

[3] Subject to eligibility requirements defined in Terms & Conditions. Norton reserves the right to change and/or cease services at any time.

Not all products, services and features are available on all devices or operating systems. System requirement information on Norton.com.

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