







# FACT SHEET

## LifeLock Ultimate Plus™

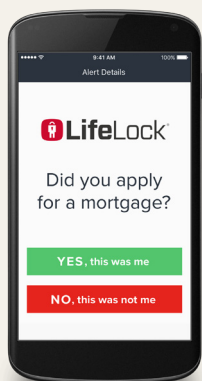
Your bank accounts and credit are a gold mine for identity thieves. LifeLock Ultimate Plus service gives you peace of mind knowing you have LifeLock's most comprehensive identity theft protection. You'll get alerts for new bank account applications and attempts to take over existing accounts. You'll also enjoy the convenience of online annual three-bureau credit reports and credit scores plus monthly one-bureau credit score tracking<sup>1</sup> and priority access to live U.S.-Based Member Support.<sup>†</sup>

The credit scores provided are VantageScore 3.0 credit scores based on data from Equifax, Experian and TransUnion respectively. Any OneBureau VantageScore mentioned is based on Equifax data only. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.

### FEATURES INCLUDE:

- 
**LifeLock Identity Alert® System<sup>†</sup>**  
 It's the foundation for all LifeLock services. We monitor for fraudulent use of your Social Security number, name, address, or date of birth in applications for credit and services. The patented system sends alerts by text, phone<sup>‡</sup>, or email.
- 
**Priority Live Member Support**  
 Skip the wait and move to the front of the line to speak with a U.S.-based Member Services Agent available to answer your questions.
- 
**Identity Restoration Support**  
 If your identity is compromised, an Identity Restoration Specialist will personally handle your case and help restore your identity.
- 
**Million Dollar Protection™ Package<sup>†††</sup>**
  - Stolen Funds Reimbursement up to \$1 million
  - Service Guarantee for lawyers and experts
  - Personal Expense Compensation up to \$1 million
- 
**Address Change Verification**  
 Identity thieves try to divert mail to get important financial information. LifeLock lets you know of change in address requests linked to your identity.
- 
**Reduced Pre-Approved Credit Card Offers**  
 Pre-approved credit card offers can provide important information to identity thieves. LifeLock will request your name be removed from many pre-approved credit card mailing lists.

(continued on reverse)



### HOW LIFELOCK WORKS

LifeLock monitors your identity and when activity occurs involving your information, you're alerted<sup>†</sup> by email, text or a phone call.<sup>‡</sup> You can respond to confirm whether the activity is legitimate, and if it's not, a U.S.-based LifeLock Identity Restoration Specialist will help you resolve the issue.

No one can prevent all identity theft.

<sup>†</sup> LifeLock does not monitor all transactions at all businesses.

<sup>‡</sup> Phone alerts made during normal local business hours.

<sup>1</sup> Credit reports, scores and credit monitoring may require an additional verification process and credit services will be withheld until such process is complete.

<sup>†††</sup> Million Dollar Protection Package benefits are provided by a Master Policy issued by United Specialty Insurance Company, Inc. (State National Insurance Company, Inc. for NY State members). The Master Policy provides coverage for Stolen Funds Reimbursement and Personal Expense Compensation, each with limits of up to \$1 Million for Ultimate Plus members. If needed, LifeLock will provide lawyers and experts under the Service Guarantee. Please see the policy terms, conditions and exclusions at: LifeLock.com/legal.

## FEATURES CONTINUED:

-  **Black Market Website Surveillance**  
Identity thieves sell personal information on black market websites around the world. LifeLock patrols over 10,000 criminal websites and notifies you if we find your data.
-  **LifeLock Privacy Monitor™**  
Privacy Monitor helps reduce public exposure of your personal information. We scan common public people-search websites to find your personal information and help you opt-out.
-  **Fictitious Identity Monitoring**  
We scan for names and addresses connected with your Social Security number to help protect against criminals building fictitious identities to open accounts or commit fraud.
-  **Arrest and Court Records Alerts**  
We scan criminal arrest and court booking records to alert you to matches of your name and date of birth. This helps protect you from being falsely linked to crimes committed in your name by identity thieves.
-  **Data Breach Notifications**  
Your identity is virtually everywhere. Doctors, insurance companies, employers, even your favorite retailers. We'll let you know about large-scale breaches so you can help protect your personal information.
-  **Credit Card, Checking & Savings Account Activity Alerts†**  
Help protect your finances from fraud with alerts that notify you of cash withdrawals, balance transfers and large purchases.
-  **Checking & Savings Account Application Alerts‡**  
Continuously searches for your personal information in new bank account applications at national banks, local banks and credit unions from coast to coast.
-  **Bank Account Takeover Alerts‡**  
Smart identity thieves use their computers to take over accounts or add new account holders to existing accounts. LifeLock helps protect your finances by monitoring for these changes.
-  **Investment Account Activity Alerts‡**  
Investment and retirement accounts are often the lifeline for financial growth. We'll help protect your nest egg from fraudulent cash withdrawals and balance transfers.
-  **File-Sharing Network Searches**  
Music, photo and data file-sharing networks can expose your personal information. We monitor many popular networks for use of your name, Social Security number, date of birth or contact information.
-  **Sex Offender Registry Reports**  
Receive notification if your name and personal information appear in a sex offender registry.
-  **Three-Bureau Credit Monitoring<sup>1,2</sup>**  
We monitor key changes to your credit file at the three leading credit bureaus and alert you to help detect fraud.
-  **Annual Three-Bureau Credit Reports and Credit Scores<sup>1</sup>**  
Online access to your annual credit reports and credit scores from the three primary bureaus: Equifax, TransUnion and Experian. It's a convenient way to see details of your credit history over the past year.  
The credit scores provided are VantageScore 3.0 credit scores based on data from Equifax, Experian and TransUnion respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.
-  **Monthly One-Bureau Credit Score Tracking<sup>1</sup>**  
This monthly one-bureau credit score tracker helps you identify important changes and see how your credit is trending over time.  
The credit score provided is a VantageScore 3.0 credit score based on Equifax data. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.
-  **Lost Wallet Protection**  
A lost wallet can mean a lost identity. Call us if your wallet is lost or stolen and we'll help cancel or replace credit cards, driver's licenses, Social Security cards, insurance cards and more.

No one can prevent all identity theft.

<sup>1</sup> LifeLock does not monitor all transactions at all businesses.

<sup>2</sup> Credit reports, scores and credit monitoring may require an additional verification process and credit services will be withheld until such process is complete.

<sup>3</sup> For LifeLock Ultimate Plus™ Three-bureau Credit monitoring, credit monitoring from Experian and TransUnion will take several days to begin.

Copyright © 2017 Symantec Corp. All rights reserved.

Symantec, the Symantec Logo, the Checkmark Logo, LifeLock, the LockMan Logo, LifeLock Ultimate Plus, LifeLock Identity Alert, Million Dollar Protection and LifeLock Privacy Monitor are trademarks or registered trademarks of Symantec Corporation or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

MAS1589